

# NetSuite Administration On Demand

Our administration service is scaled to meet your needs:

#### **On Demand**

When a full-time administrator isn't necessary

- Purchase as needed, on a time and materials basis
- Billed at hourly rate for an experienced administrator

## **Recurring Service**

Count on this technical help to reduce your time and stress

- Annual agreement
- Billed monthly
- Set number of hours, beginning at 20 hours
- Hours agreed upon through pre-engagement discovery meeting

Learn more about our NetSuite Administrator On-Demand services:

## **Contact Mark Kreminski**

kreminski@gyf.com 412-338-9300 Connect on LinkedIn WWW.GYFERP.COM **Oracle NetSuite** is a robust ERP/Accounting solution with functionalities that streamline business processes and provide real-time insight into business health. However, as with any multi-industry leading software, proper care and maintenance are required to ensure that end users and decision makers get the most out of their technology investment and to provide peace of mind.

Utilizing the expertise of a skilled NetSuite Administrator is critical to successfully optimize the software's capabilities.

The **GYF ERP Solutions Group** has been a Oracle NetSuite solution partner for nearly a decade, providing NetSuite implementation and/or support for companies across various industries. We can utilize our NetSuite expertise and experience to provide short-term or long-tem assistance.

### As your NetSuite Administrator, GYF will perform:

- End user support and case management:
  - Troubleshooting/resolving issues
  - New employee onboarding
  - Ongoing end-user training as requested
- Role creation, assignments and permission management
- Creation of searches, reports, and analytics as requested
- 3rd Party Integration management
- Performance and compliance monitoring
- User interface and external forms management
  - Creation of fields, records, lists
  - Creation and deployment of dashboards
- Requirements gathering to determine:
  - Enabling existing features vs customization required
  - Internal execution of customization vs. engagement with a NetSuite Solution Partner for larger feature enablement or customizations
- Management of enabling features/customizations
- Sandbox to Production management

